## Annual Report A good place to be

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Boys & Girls Club of East Scarborough

## "

What counts in life is not the mere fact that we have lived. It is what difference we have made to the lives of others that will determine the significance of the life we lead."

- Nelson Mandela

## ... a good place to be

President & Executive Director's Report	04
Our Core Values	06
Vision, Mission, Values	07
Early Years Services	08
Licensed Child Care Services	11
Children & Early Teen Services	13
Youth & Community Outreach Services	16
Special Needs Services	19
Volunteer Services	20
Our 2017 Volunteers	21
Finance & Administration Services	22
Board of Directors & Committees	25

## **A MESSAGE FROM**

**THE PRESIDENT &** EXECUTIVE DIRECTOR

6

### DEREK WOODRUFF, PRESIDENT UTCHA SAWYERS, EXECUTIVE DIRECTOR

We are pleased to present the Annual Report for the Boys & Girls Club of East Scarborough for the year ending December 31, 2017.

Each season of 2017 saw growth that strengthened our capacity to successfully deliver meaningful programs and grow cross-community partnerships. This allowed for an ongoing shift towards a more positive narrative and outcomes for children and youth from cradle to career across East Scarborough. The Club has continued to pursue its vision of being a safe, accessible community space that cultivates positive caring environments for children, youth and their families. With burgeoning seniors' wellness activities and programs for those with special needs the Club has been working towards its strategic outcomes of fostering an accessible, equitable and inclusive place for all.

The 2017 Annual Report marks the first year of the Club operating under the governance of a closed Board of Directors. With the support of the Club membership at the 2014 Annual General Meeting, the Board of Directors have worked diligently over the past 3 years to ensure a seamless transition. Under this new direction the Club continues to administer sound business practices and transparent fiscal administrative operations. And our mission to provide high quality programs that are affordable, accessible and well managed remains unchanged.

Early in 2017 Ron Rock announced his decision to retire from his role as Executive Director after 15 years of stellar service and leadership. In celebration of Ron's impact on the Club we have renamed the ROADS Scholarship the Rock Leadership and Academic Excellence Scholarship Fund in his honour. There were a total of 8 scholarship recipients in 2017 insuring that these outstanding Club members were able to embark on their respective academic journeys.

The Boys & Girls Club of Canada's national Peer Review also rolled out at the beginning of last year and we are pleased to share that the Boys & Girls Club of East Scarborough received an outstanding review highlighting the Club's strong positive working relationship with many community partners across the sector. Feedback from staff through this process revealed how valuable and respected they feel as a part of the Club community. We are pleased to report that as a direct outcome of our successful peer review a member of our management team was recruited to join the national Peer Review Facilitation Program.

In the fall our Licensed Child Care Services and Children & Early Teen Services, with support from the City of Toronto's Children's Services, increased their child care centres and afterschool authorized recreation programs to include 3 new satellite sites.

We are quite proud that United Way Toronto & York Region designated the Boys & Girls Club of East Scarborough as one of their Anchor Agencies. This is a recognition of the strong work we do in the community and will continue to support our poverty reduction strategy and increased access to our programs and services for the children, youth and families of our community.

After developing and executing a sound transitional plan to select a new Executive Director to continue the great task of leading the direction of the Club, the Board of Directors hired Utcha Sawyers in the fall of 2017. Utcha brings to the Club an innovative and social justice approach to leadership and we are confident that Boys & Girls Club of East Scarborough will continue to thrive with her leadership.

Finally, but definitely not least our staff and volunteers are the very essence of the Club's continued success, and we want to thank them for their devotion and dedication to achieving excellence.

Derek Woodruff,	Utcha Sawyers,
President	<b>Executive Director</b>

## **OUR CORE VALUES**

### **INCLUSION & OPPORTUNITY**

We strive to offer children and youth from all economic, cultural and social backgrounds access to resources, supports and opportunities that will enable them to overcome barriers and achieve their full potential.

### **SPEAKING OUT**

We speak out on behalf of children, youth and their families to reduce disadvantage, enhance their lives and enable their voices and ideas to be heard.

#### **EMPOWERMENT**

We believe all young people can grow into responsible, contributing and self-reliant members of society. Through adventure, play and discovery, we encourage and empower them to develop healthy lifestyles, a life-long passion for learning, leadership and life skills and a sense of social responsibility.

### **RESPECT & BELONGING**

We provide a safe, supportive place, where every child is listened to, treated with respect and valued in an environment of inclusion and acceptance. Our staff and volunteers model honesty, fair play, positive attitudes, cooperation and respect for self and others.

### **COLLABORATION**

We work together with families and volunteers in each community, in partnership with government and other organizations, to create healthy community solutions to providing children and youth with what they need for optimal development.

### VISION

Children and youth in East Scarborough will discover and achieve their dreams and grow up to be healthy, successful, and active participants in society.

### MISSION

To be a trusted partner building successful families in our community by providing a safe, supportive place where children, youth, and families experience new opportunities, overcome barriers, develop positive relationships, and build confidence and skills of life.

### MANDATE

Boys & Girls Club of East Scarborough staff and volunteers provide programming and specialized support services that enable the growth and development of children and youth significantly contributing to the health of families in East Scarborough.

# YEARS SERVICES

EARLY

Early Years Services provides programs and services for families with children birth to 6 years of age. The programs range from school readiness, cognitive development, information and referral, professional/community services and pre-natal information and resources. The staff work to meet all the needs of our families and to provide warm, caring, respectful and safe places for the families in our community (and beyond) to play, learn, explore, make new friends and most of all have fun with their children.

#### Number of Individuals Served 1,059 Adults 77 Youth

1,155 Children

# HIGHLIGHTS

 Expanded the Circle of Friends program to be implemented at the Club

 Provided programming at 4 local libraries on a weekly basis (Highland Creek, Morningside, Guildwood, Port Union)

 Participated as one of eight pilot projects for Check It Out – a standardized model for delivering screening events for families

# EARLY YEARS WHAT THEY'RE SAYING!

"I am happy to say the Mornelle Ontario Early Years Centre staff who are working with genuine love and a positive attitude. My daughter Aruveka has been attending Mornelle since 2009. From that year we have participated in many programs and had many benefits. Mano, the teacher, and the other staff are very friendly and wonderful. The kids feel very comfortable to approach them. They are very caring and helpful. Their method of teaching is very nice. My kids Amsika and Anvithan are still attending programs. I especially like the school readiness programs. They are very useful and helpful programs. These programs helped my daughter Amsika to take an interest in learning. She has learned very important social behaviours. When she started school I was very satisfied because these programs helped her to be well prepared for school and to separate from me too. I have attended the "Nobody is Perfect" workshop and many others. They are very useful and I learned something new from every program. Every program in the centre is very organized and amazing. Especially the Christmas concert, summer fun, spelling bee and the kindergarten programs. I wish Mano and the staff to continue their incredible job and help more and more students and parents to get the benefits of them and the programs" - B. Sharmila, Parent



# EARLY YEARS CONTINUED...

"For a little over a year, my grandson, Jaden, has been attending the Playgroup for Toddlers at Toronto Highland Creek Library. I would like to personally thank Mano and her assistant, Seema, for their energy, creativity and dedication demonstrated, which shows that they are fully committed to helping the little ones learn, share and play with other kids. The arts and crafts that they are taught are little gifts that will be treasured. Although it's only an hour a week, Jaden looks forward to meeting his friends and teachers. Thank you." - Rose Athaide, Grandparent



"The Early Years program is very important to me and my daughter. It has helped her with speech and interaction with other children. This is an amazing program to come to as it helps to get her ready for when she starts school. But most of all the staff are amazing. This centre has been a blessing." - Parent, Early Years Services

"It is the only source of socialization for my child, endless ways of learning through play, and boosts self-confidence through means of interaction with other kids and very caring teachers. Overall, a very enriching environment." - Parent, Early Years Services

# LICENSED CHILD CARE SERVICES

Our programs serve children from 18 months to 12 years and are committed to supporting children's learning, development, health and well-being. We see children as competent, capable, curious and rich in potential. Each child is a unique individual bringing in his/her own attributes and abilities to the program and our mission is to encourage children to explore new ideas, try new experiences and cultivate their creativity in an inclusive, safe and caring environment.

Our seven child care centres provided services to 316 individuals in 2017.

## Highlights

• Three new kindergarten extended care programs were established in Ward 44 and they have been in operation since September 2017

 Funding from Toronto Children's Services was secured to expand services for toddler and preschool programs at Eastside Child Care Centre

 Partnership with St. Brendan Catholic School in an Outdoor Play Improvement Project



## LICENSED CHILD CARE WHAT THEY'RE SAYING!

"Jomi joined Eastside Childcare Centre's kindergarten program in June 2017. He has a diagnosis of Autism and faces a number of challenges. When he started with the program, his verbal communication was very limited and he relied on gestures to "talk to" the staff and children in the program. He was reluctant to play with the toys or any of children. The program staff collaborated with the Special Needs Consultant to implement strategies to support him to transition into the program. After 6 months in the program, his parents are very impressed with Jomi's development and he is a lot more engaged in the program. He is comfortable to take staff members' hands and point to express his needs for food and activities. And he has begun to use some words to articulate basic needs. With the assistance of the staff, Jomi now completes arts and crafts activities. And he enjoys dramatic play and outdoor play with his group." - Licensed Child Care Services



"I would like to say how much we love the William G. Davis Kindergarten Extended Care Program for our child who loves to attend. It is educational and fun and much appreciated by us, the parents. It is consistent for us, and we feel safe to leave our child at the school that she attends by our house. We love the fact that she is safe and does not require bus transportation. As well, the staff do an amazing job!!! We are SO happy with this program and hope it will continue to operate so that our youngest child can attend in a few years! Thank you ESBGC!" - Orly Shnaider, Parent

# CHILDREN & EARLY TEEN SERVICES

The programs in Children & Early Teen Services are planned to work towards achieving our established learning outcomes by promoting personal and group growth. With our funders' support we are able to deliver focused and well-designed outcome oriented programs, designed to develop the whole child, that are safe, accessible and fun for our participants.

> Number of Individuals Served 1,010 Children

# HIGHLIGHTS

 In partnership with Sunlife Financial, Toronto Raptors and Boys and Girls Club of Canada we offered the Dunk for Diabetes Program at 3 sites to focus on Type 2 Diabetes prevention

• Healthy Kids Community Challenge used our Blender Smoothie Bikes and other promotional materials to promote "Water Does Wonders" and "Choose to Boost Veggies and Fruit" at 22 different community events

Opened three new Breakfast and After School sites at Charlottetown Junior Public School, West Rouge Junior Public School and William G. Davis Junior Public School

## CHILDREN & EARLY TEENS WHAT THEY'RE SAYING!

"I really enjoy attending the Boys & Girl Club's After School program because of all the activities and games I get a chance to be part of. I am very lucky to be with such amazing staff that are caring, awesome, very fun and helpful! Throughout my 2 years in the After School program, I have learned a lot of helpful skills and strategies which help me on a daily basis. These skills will always help me become successful in whatever I do. I used the skills I learned to be successful during the laptop competition. Using my art skills which I improved in during the after school program, helped me win. What made me successful in winning the laptop competition was my hard work and dedication which I also learned from the after school program." - Krizzelle Garcia, After School Program Participant

"In the Boys and Girls Club I have learned a lot about how to take care of your lungs, what's in cigarettes, new arts and crafts, how to be kind and respectful, the make up of our bodies, and I have learned to just go with the flow. For example when someone else takes my spot; instead of complaining, I sit at another table. This is what I learned in the Boys and Girls Club at the Charlottetown Junior Public School After School program!" - Siddi Charurasia, After School Program Participant

## CHILDREN & EARLY TEENS CONTINUED ...

"My favourite thing about program is playing octopus in the gym because it's fun playing with my friends." - Sanith, After School Program Participant

"As the lead staff at St. Margaret's I can honestly say I love my job. I work with some of the most amazing children. Every day the children come to our program, they bring a sense of joy that makes working in the after school program so rewarding!" -Krystal, After School Program Lead Staff

"After school program is the best place to be, because the staff are amazing." - Nh'layah, After School Program Participant

"After school program is a good place to make friends and I enjoy spending time with the staff." - Donu, After School Program Participant



# YOUTH & COMMUNITY OUTREACH SERVICES



The Boys & Girls Club of East Scarborough's Youth & Community Outreach Services integrates a combination of approaches involving prevention, intervention and positive youth development. The program embraces a holistic approach which provides youth an environment to develop their creative outlet and an opportunity to cultivate positive interaction and relationships with their peers.

Programs provide opportunities for youth to participate in workshops and activities that promote leadership, social interaction, life management, educational attainment, career exploration, sports and recreation and civic responsibility.

> Number of Individuals Served 555

• UPS Road Code engaged over 60 youth and lone parents at 5 community sites

• Leaders In Training, Girls Group and Youth Council engaged experiential learning through camp experiences which took place at Balsam Lake and Kawartha Lakes Boys & Girls Club

 Expansion of Academic Supports programs which includes Read & Math to Succeed and Giant Tiger Giant Steps

## YOUTH & COMMUNITY WHAT THEY'RE SAYING!

"Raising The Grade has changed my life completely! My journey with this program began in late 2016 when I was in grade 6. An RTG Coordinator came into my school to give a brief presentation on this program. The Coordinator gave everyone in my class a form in hopes that many of us would join so that we could boost our marks ... I am heavily involved with this program at the moment. I attend Raising the Grade twice a week for two hours in total.

The RTG Coordinator, Masooma Aftab, is always willing to get me the help I need regardless of what day of the week it is ... After a great year of being in Raising the Grade, my marks went from fails to marks in the high eighties and nineties.

I hope to continue being a part of Raising the Grade. After post-secondary education, I hope to attend the University of Toronto and receive a Master's degree in Math and Science. I would like to pursue a career of a being Cardiothoracic Surgeon, Neurologist or a Neurosurgeon ... Raising the Grade is a program that can change a student's life for the better like it did for me!" - Maria, Youth Participant

1st Prize Winner

## YOUTH & COMMUNITY CONTINUED...

"I got involved with the Club when my mom signed my brother and me up for after school program when I was in grades 3-5. For those 3 years, it was a great experience. When I finished grade 8, my mom signed me up for Leaders In Training, which got me my first interview for volunteering. Being a part of all these programs made me see my potential in life. Since September 2014, I have been a part of programs such as G.L.O.W.E., Girls Group and Youth Council. Through these opportunities, I have become the President of Youth Council, one of the youth representatives on the Board of Directors at the Boys & Girls Club of East Scarborough and a youth representative on the Provincial Youth Council. I have also had the opportunity to be an emcee for the **Club's Annual General Meeting, attend** networking events and the National Youth Forum where I made long lasting connections. After I graduate from high school, I plan to go to college and then university to study Business Marketing. I have already been accepted to Seneca's **Business Marketing Program. After I** finish my diploma I plan to apply to either York University or Ryerson University. In the near future, I would like to pursue a career in **Business Marketing in Dubai and** grow professionally. I hope to network, self-promote, get out of my comfort zone and do things on my own so I can learn what's right from wrong." -**Trishna, Youth Participant** 

# SPECIAL NEEDS SERVICES

Special Needs Services supports the delivery of quality child care service to young children, regardless of their exceptionality, through ongoing consultation and training.

#### Number of Individuals Served 573



 Collaborated with SNR staff from Aisling Discoveries to develop and deliver multiple trainings for the licensed child care community

Celebrated the 20th anniversary of the Keeping In Touch newsletter

Supported the CITYKIDS/Toronto Public Health initiative, Check It Out, by conducting developmental screenings and communication checklists with over 20 families

# VOLUNTEER

# SERVICES

Volunteer Services provides ongoing support to the programs, services and activities offered at the Club. Volunteers support both staff and members of the agency with program delivery, mentorship, tutoring, special events, administrative tasks and the general upkeep and maintenance of the facility. A major component of the department is to provide a quality and comprehensive student internship experience for high school, college and university students. Students completing an internship receive practical training that prepares them for the "world of work", while assisting us with fulfilling our commitment to mentorship and coaching of future professionals.

### Individuals Served

343 Volunteers 48 Student Interns

• Creation of an online Orientation Manual that is immediately available to volunteers and students upon entry into programs

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 Implementation of a database system that will support the efficiency of volunteer recruitment, placement and reporting

Broadening the scope of the Court Ordered Community Service placements to include a partnerships with the courts and diversion programs

"The staff are very understanding and supportive. They always encourage and help me in learning new things. I truly enjoy my time and volunteer work at Boys & Girls Club of East Scarborough." - Mashaal, Volunteer

## **OUR VOLUNTEERS**

**Gabriel Craigen Emiliee Francis Roopa Simhan Jatan Patal Priva Alex Candice Doherty Aanchal Kalia** Arline Stewart **Cathy McKee Thuvarakaa Sathiyamether** Lanelle Briscoe **Mary Antondias Evelyn Lin** Leticia Akparah Nickza Dalas Lavinia Nan **Edan Smith** Jessica Rios **James Zhan Mashal Shehzad** Samantha Richards Pallavi Gupta **Bhama Krishnan Mily Corraya** Zachou Antmoula **Oshain Cyrus** Selmi Amina **Delandra Dolcy** Jeyani Sivasundaram Jonouia Samuels Jenny Deangkinay **Natasha Carrington Keon Alleyne** Lukshumy Ariyaratnam Kavitha Ilanceaei **Rabindreananth Ganesh Jacqueline Reynolds Jannat Umymat Bilal Amin** Falana Oluwatobi **Chelsea Ndake** Sharissa Osborne **David Wallace Bnuy Nguyen** 

**Eskedar Alemavehu** Jennifer Wilkinson Gedeon Zola Naazneen Mohsin Hameda' Nazari Shipan Roni Niloja Jalanthiran Saud Wares Anjumanbanu Sajidsha Diwan Thayanithi Thirunavukkarasu Carol Kidman **Mison Hussain Robina Hussain** Grace MacFarlane Wendy Bernard Maria Tjimos Karisha Duncan Maaheem Zaman **Royston Melder Rena Fernandes Renuka Amarasingha** Sattie Lall Seema Prabhakaran Karthika Namasivayam Pavalarani Selvadas **Ginette Ndabigengesere** Nelumi Manikka **Iram Rafique** Efaz Rohma Anusha Sivarajan **Raven Miller** Miranda Itwaru Mabel Corales Karthika Namasivayam Marion Valdez **Thilageswary Sabathas** Selvaraneham Premalatha **FarzanaWafa** Samater Yusuf Maureen Mariganyenn **Rahfiya Kamal** Naila Ishfaa **Paviya Subathas** Andre Mason

**Alexis Weng** Alexis McBean **Desha Prescott** Nicole Mcgillirray Ezeresi Naiga Sahana Sasiliuman Sonia Lorenzo Sowmiya Krishna Roopa Giriaja Xiao Yang Kavitha Llanchei Nabila Patel Sivakirisa Rangagunaths Natasha Tavlor **Rachel Samuel** Maryam Desai Matthew NG **Celine Cummings** Yazmyne Jaganathan Mike Talamavan **Tabish Rahman Rosemarie Ancajas Asley Abdul Krysta** Cooke Chris Tapper **Cathy Fredricks** 

2017 Corporate Volunteers

AIMIA Alterna Aviva BMO Financial Group East Metro Youth Services Home Depot Ralph Lauren Scarborough Seventh Day Adventist Church Uforse UTSC

WE THANK YOU!

### **FUNDING PARTNERS**

Boys and Girls Clubs of Canada City of Toronto Ministry of Children and Youth Services Ministry of Education Ministry of Tourism, Culture and Sport Ontario Trillium Foundation Rogers Youth Fund Second Harvest Service Canada TD Securities Telus Communications The Toronto Star Fresh Air Fund Toronto Foundation for Students Success United Way of Toronto & York Region

### TRUSTEE

Bluffs Performance LEAPS Our Space Danzig South East Scarborough Pow Wow SPUR LEAF



2%

13%

10%

3%

### BOARD

Derek Woodruff - President Richard Barber- 1st Vice President Shernette McLeod - 2nd Vice President Michael Ko - Treasurer Ashley McGarth-Pabon - Secretary John Innala Trishna Jeyawan Maye Water Jennie Lac Victoria Yebuga

### REVENUES

5%		Provincial grants	21%	1159753	
	21%	City of Toronto childcare fees	22%	1174894	
		City of Toronto grants	23%	1241280	
		United Way grants	10%	537836	
		Federal grants	3%	184660	
/	22%	Fees from users	13%	709071	
		Donations and fundraising	5%	271596	
		Miscellaneous and interest	2%	134373	
23%		Total Revenues	100%	5,413,463	
		Total Expenses		5,322,842	
-		Excess of revenues over expenses		90,621	

## A GOOD PLACE TO BE

### **CHARITABLE #118891308**

The Boys & Girls Club of East Scarborough is a registered charitable organization incorporated without share capital under the laws of Ontario.



# BOARD OF DIRECTORS

The Club's Board of Directors participate in a range of committees targeted at supporting specific needs and interests of the Club. Each committee meets regularly and reports its plans and activities to the Board of Directors monthly.

#### **EXECUTIVE COMMITTEE**

The Executive Committee may act on behalf of the Board of Directors between meetings provided the action is consistent with established policy.

#### NOMINATING AND BOARD DEVELOPMENT COMMITTEE

The Nominating and Board Development Committee is responsible for assessing the needs of the Board of Directors and responding through the recruitment of new Board members and the development of strategies to support overall Board development.

#### **FINANCE COMMITTEE**

The Finance Committee works closely with the Manager of Finance & Administration Services to develop the agency's overall budget and make recommendations and design strategies to support the fiscal viability of the Club.

#### **FACILITIES COMMITTEE**

The Facilities Committee provides consultation and advice to guide major facility maintenance, renovations, and/or upgrades as necessary.

#### **PROGRAMS AND SERVICES COMMITTEE**

The Programs and Services Committee works with Club staff to review and monitor overall Club goals and development of program and service strategies to best meet the needs and interests expressed by the community.

#### FUNDRAISING/MARKETING COMMITTEE

The Fundraising/Marketing Committee develops fundraising and marketing strategies to support and promote the Club and its programs and services.

#### EDUCATIONAL ATTAINMENT COMMITTEE

The Educational Attainment Committee works with Club staff to review the Club's goals and programs related to supporting educational attainment and success of children and youth.

#### SCHOLARSHIP COMMITTEE

The Scholarship Committee pursues fundraising and donations to grow the Club's scholarship funds for the purpose of supporting youth with limited resources to pursue their academic goals.

#### YOUTH COUNCIL COMMITTEE

The Youth Council Committee engages in the planning and implementation of activities and events designed to promote the common interest of the youth in the community.

### Contact Us A good place to be

# LET'S CONNECT

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Facebook: boysandgirlsclubofeastscarborough Twitter: @esbgc Instagram: eastscarboroughbgc YouTube: eastscarboroughbgc

> Boys & Girls Club of East Scarborough

