



CABINETY

by DORADO SURFACES

DORADO
surfaces

WARRANTY INFORMATION

Dorado Surfaces is a partner provider of Hardware Resources, Inc, who warrants to the original consumer purchaser that our cabinetry will be free from unnatural defects in material and workmanship under normal use and proper care for the period of FIVE (5) YEARS from the date of original purchase. This Limited Warranty applies only to the Original Purchaser and is not transferable to any other party.

WARRANTY COVERAGE

Limited 5-Year Warranty on CABINETY by Dorado Surfaces to the original purchasing consumer from the date of original purchase that the cabinets will be free from defects in material and workmanship under normal use and proper care. Limited Lifetime Warranty on Drawer Slides and Hinges to the original purchasing consumer as long as they own the product. We warrant that the drawer slides and hinges shall be free from defects in material and workmanship under normal use.

WARRANTY LIMITATIONS AND EXCLUSIONS

This warranty does not apply to any damage that has occurred due to normal wear, accident, misuse, or improper handling of the cabinetry. Cabinetry that is stored or placed in excessive moisture or extreme temperatures will not be covered under this warranty. This warranty does not apply to cabinetry that has been altered, modified or improperly installed to industry standard. CABINETY by Dorado Surfaces is constructed from solid wood and wood veneers on plywood. Wood characteristics that naturally occur, such as variations in color, grain, mineral streaks and knots, are not considered material defects. Color variations and color softening in cabinets are a natural occurrence due to species, age, character of cabinets as well as exposure to UV light, sunlight, smoke, household cleaners, and other environmental conditions. For these reasons, replacement cabinets and/or accessories may not match the existing cabinets, and such variations are not deemed a material defect under this warranty.

WARRANTY PERFORMANCE

In the event a manufacturing defect occurs within the limited liability warranty period and coverage, Hardware Resources, Inc will replace the damaged component with a comparable component that is either equal to or greater in value than the original component at no charge. This warranty is limited to the replacement of defective components only and does not include service, labor, or transportation charges related to the removal or installation of the defective or replacement components. This warranty does not apply to any products used in conjunction with the cabinetry, such as counter tops, appliances, or plumbing fixtures. Hardware Resources, Inc will ship the replacement cabinet, component, or part thereof to the original consumer purchaser via ground shipper or freight carrier, at Hardware Resources, Inc sole discretion. Such replacement is contingent upon the current product offerings with the CABINETY by Dorado Surfaces line at time of warranty claim. If the affected product is no longer available, Dorado Surfaces reserves the right to replace the affected component with a new component of the same style and/or uniform appearance. Dorado Surfaces and Hardware Resources, Inc. make no guarantee that replacement cabinets or parts thereof will exactly match the finish or appearance of the remaining components. The replaced product shall be warrantied for a period equal to the remainder of the original Limited Warranty on the original product or for NINETY (90) days, whichever is longer.



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CLAIMS

All claims must be submitted in writing and must specify the defects present in the cabinets and accessories. To initiate a claim for defective cabinets and/or accessories, contact your builder, dealer, distributor, or contractor who installed and sold the product. If that party is unknown, or you have difficulty obtaining assistance, contact: Hardware Resources, Inc. Customer Service Dept., 4319 Marlena Street, Bossier City, LA 71111.

WARRANTY DISCLAIMER

THIS WRITING IS THE COMPLETE AND EXCLUSIVE REMEDY FOR ANY ORIGINAL CONSUMER PURCHASER FOR BREACH OF WARRANTY. THE STATEMENT OF THE EXPRESS WARRANTIES PROVIDED HEREIN IS IN LIEU OF ANY AND ALL OTHER EXPRESS AND/OR STATUTORY WARRANTIES, TO THE EXTENT PROVIDED BY LAW. IN NO EVENT SHALL DORADO SURFACES OR HARDWARE RESOURCES BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES TO ANY ORIGINAL CONSUMER PURCHASER OR A THIRD PARTY, INCLUDING BUT NOT LIMITED TO DAMAGES ARISING FROM PERSONAL INJURY, LOST PROFITS, LOSS OF BUSINESS OPPORTUNITIES, LOSS OF PROPERTY, ECONOMIC LOSS, STATUTORY OR EXEMPLARY DAMAGES, WHETHER FROM NEGLIGENCE, WARRANTY, STRICT LIABILITY OR OTHERWISE. ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE EXCLUDED AND DISCLAIMED, EXCEPTING ONLY THOSE EXPRESS WARRANTIES SPECIFICALLY SET FORTH IN THIS LIMITED LIABILITY WARRANTY. IN NO EVENT SHALL DORADO SURFACES AND HARDWARE RESOURCES BE LIABLE FOR ANY INDIRECT DAMAGES RESULTING FROM INSTALLATION, USE OR FAILURE OF ITS PRODUCTS. THIS LIMITED LIABILITY WARRANTY IS HARDWARE RESOURCES SOLE WARRANTY, AND NO DEALER, DISTRIBUTOR OR AGENT POSSESSES ANY AUTHORITY WHATSOEVER TO MODIFY OR ENLARGE THIS WARRANTY IN ANY WAY.

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