#### Our Experience

For over 30 years, we have built a foundation of knowledge and experience that allows us to best serve each of our clients, providing them quality work on time and on budget. We are proud of every single project we have undertaken over the decades, from kitchen remodels, new additions, baths and complete home renovations. Our designers further their education in order to understand the latest trends and techniques in design.

While we are passionate about design, we are equally passionate about the detailed work involved with all our renovations. In fact, our attention to detail is our biggest differentiator, as it led us to create our exclusive "10 Steps to Success".

We help clients through each phase of their remodel; from design to project completion and to warranty work. We are there every step of the way. We work diligently with homeowners to create their dream home. We are "Your Total Solution".

Ask us how to receive 10% off your next remodeling project.

### Hours of Operation

Day	Hours
Monday	8:00am - 5:00pm
Tuesday	8:00am - 5:00pm
Wednesday	8:00am - 5:00pm
Thursday	8:00am - 5:00pm
Friday	8:00am - 12:00pm
Saturday	Closed
Sunday	Closed



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YOUR TOTAL SOLUTION

# OUR 10 STEP DESIGN & BUILD PROCESS

# DESIGN (PROJECT DEVELOPMENT)

# 1. Complimentary Consultation

A Project Development Manager will meet with you to conduct a thorough evaluation of your remodeling project. We want to understand the entire scope of the project, including the reasons behind your desire to remodel. This ensures that we can make the proper recommendations during the project development phase. This step typically requires one to two meetings.

# 2. Preliminary Design Development

Our design team (Project Development Manager, Architectural Designer and/or Kitchen and Bath Designer) works together to develop a preliminary project design based on your vision and our experience.

# 3. Preliminary Design Presentation

Design presentations take place at our design center. Meet with your Design Team and see your custom design coming to life. Design plans are refined and revised to meet your needs, tastes and budget. This step typically requires one to two meetings.

# 4. Final Design Development

During this step your Project
Development manager will work with
you to finalize the details of your project.
Meetings are held at our showroom to
help you select the ideal products. This
step typically requires two to three
meetings.

# 5. Construction Documents & Specifications

This phase happens largely behind the scenes. A Production Manager will be assigned to your project, and will work with the design team to accomplish any and all of the pre-production steps that will be involved on your project. This is the final step in developing your project into a build-able package.

#### BUILD

# 6. Project Orientation Meeting

A Project Manager, who will manage day-to-day operations, is assigned to your project. He will meet with your Production Manager and Design Team to review your project. Your Project Manager will be informed of all the details necessary to produce your project in a professional and timely manner.

#### 7. Pre-Construction Conference

This meeting takes place at your home, shortly before the start of the project. You will be introduced to your Project Manager, and he along with the Production Manager will explain the procedures and production schedule for your project; as well as answer any questions you may have.

### 8. Project Production Procedures

Our production procedures are designed to keep your project running smoothly. Kingdom Design and Build team members will communicate with you clearly and keep the work environment as pleasant as possible. We treat you and your property with the highest level of respect.

# 9. Project Completion Procedure

The Project Manager and Production Manager will work with you to make sure every final detail is completed. Our goal is 100% satisfaction, so you will become clients for life.

# 10. Warranty and Follow-up

Kingdom Design and Build stands behind our work. Should the need arise, we will quickly respond to the situation. We look at warranty calls as another opportunity to satisfy a client.