

STANDARD VINYL

- Basic/Standard cut vinyl has a typical life expectancy of 4-6 years [depending on color and grade] when applied to a vertical surface of less than 10°
- Specialty vinyl such as chrome, sparkle, multi-lens, prism, holographic, and fluorescent typically have less than 1 year outdoor life expectancy when applied to a vertical surface
- Application on horizontal surfaces typically has 0-1 year manufacturer warranty [depending on grade of vinyl]

BANNERS

- BANNERS ARE TEMPORARY SIGNAGE AND ARE NOT WARRANTED UNDER ANY CIRCUMSTANCE
- Proper installation will extend banner life, but is still not covered by any warranty expressed or implied.

PERFORATED WINDOW FILM

- Perforated or View-Thru window film is warranted for 1-year
- No warranty is provided for application on moving/sliding windows or windows with a wiper blade
- It is strongly recommended that windows are not opened if covered with window film
- Expected life span can be 2-3 years

VEHICLE LETTERING

- Printed and cut vinyl lettering is warranted for 2 years against peeling, excessive fading, and cracking
- Installation and workmanship is covered by a 1 year warranty that covers cracking, peeling, lifting. Damaged areas will be trimmed, cut, sealed, patched, or replaced as needed. [Excludes view-thru window film]
- Specialty vinyl such as chrome, sparkle, multi-lens, prism, holographic, and fluorescent typically have less than 1 year outdoor life expectancy when applied to a vertical surface less than 10°
- Specialty vinyl such as chrome, sparkle, multi-lens, prism, holographic, and fluorescent is not warranted against peeling, excessive fading, or cracking
- Typical life expectancy for vehicle lettering on vertical surfaces is 3-5 years [does not include specialty vinyl]

VEHICLE WRAPS

- Vinyl manufacturers warranty specific vinyl+laminate combinations based on geographic location
- Vehicle wrap materials used carry a 5 year vinyl manufacturers warranty that cover manufacturer defects for our region of the country. Warranty applies to vertical surfaces only, with less than 10° angle [Horizontal surfaces not warranted]
- Vinyl is also warranted for 2 years against excessive fading, cracking or peeling.
- Installation and workmanship is covered by a 1 year warranty that covers cracking, peeling, lifting. Damaged area will be trimmed, cut, sealed, patched, or replaced as needed. [Excludes view-thru window film]
- Installation Warranty does not include front bumpers, mirrors, grills, or plastic surfaces
- Typical life expectancy for vehicle wraps on vertical surfaces is 5-7 years

GRAPHICS REMOVAL

- Although paint damage on a vehicle's OEM paint is extremely rare, there is NO warranty against paint damage during the vinyl or vinyl wrap removal.
- No warranty is provided against damage to any surface that a sticker or wrap is applied to.

ADDITIONAL

- Vinyl installed by customers will not be warranted for cracking, peeling, or lifting
- Vinyl damage caused by any act of God, vandalism, or weather is not covered by warranty
- Warranty claims for any and all damaged or defective vinyl must be shown to Chase Signs for documentation and confirmation. If damaged or defective vinyl is removed prior to showing us, any and all warranty or damage claims are null and void, and will be denied.