Receiving the medical care you need doesn't have to mean leaving your home or residence. You can receive the care you need from trusted health care professionals in your own community with our hospice care services.

Hospice care services are personalized to the specific needs of the patient and their family. Patient and doctor become part of the interdisciplinary team of nurses, hospice aides, volunteers, social workers and clergy who focus care on quality of life.

If you feel that you or someone you love could benefit from hospice care or if you have a question about hospice care services, please call us.

We Are Here to Help!

Tel: 832-532-7953



This agency does not discriminate based on race, color, religion, sex, sexual orientation, gender identity, national origin, age, disability, genetic information, citizenship, veteran status, military or uniformed services or other protected classifications, in any way including admissions, treatment, programs, services, activities or employment. For further information about this policy, please contact our Home Care Director of Compliance at 832-532-7953.

It is our home care mission, acting as Partners in Care with other Community- based health care providers, to deliver excellent quality care and to support our hospice patients and families in their journey through the end of-life- stages.

www.aserenehealthcare.com

HOUSTON OFFICE:

10701 Corporate Dr, Suite 391 Stafford, TX 77477

> Phone: (832) 532-7953 Fax: (281) 302-5056

LIVINGSTON OFFICE:

506 W. Church St Livingston TX 77351

Phone: (936) 433-2262 Fax: (932) 328-5015

SAN ANTONIO OFFICE:

1603 Babcock Rd, Ste 238-5 San Antonio, TX 78229 Phone: (210) 446-6384 Fax: (281) 302-5056





YOUR GUIDE TO H O S P I C E C A R E



A serene place to be for you and your family.

Call: (832) 532-7953 *Fax*: (281) 302-5056



OUR MISSION STATEMENT AND PHILOSOPHY

A SERENE HEALTHCARE SERVICES our mission is to provide the highest quality of care to patients and their families who are dealing with a life limiting illness. Staff and volunteers are committed to the hospice philosophy of patient choice and dignity and cherishing the best quality of life, during the end stages of life.

HOW AND WHEN DOES HOSPICE START?

Any time is good time to talk about hospice and become familiar with what to expect. Making an educated decision in advance of needing hospice is the best route. Anyone may inquire about hospice care, or you may speak directly with your physician. When appropriate, a referral is made and services can begin. If you are just learning about a life-limiting illness, hospice may be the best answer for a number of reasons.

HOSPICE OF LIFE

Many questions and falsehoods surround the topic of hospice. Studies show that those who benefit from hospice care can live, on average, 29 days longer than those without these services. Knowing the facts will help you make the decision that's right for you.

PEACE OF MIND AND RELIEF FROM PAIN

Terminal and life-limiting illness often cause stress due to overall uncertainly. There are difficult decisions that have to be made and uncomfortable topics that need to be addressed. Hospice helps to offer peace of mind by addressing the issues that confront the patient and family. Hospice helps to offer peace of mind by addressing the issue that confront the patient and family.

Hospice addresses pain and symptom management in a joint effort with the patient, family, doctor and hospice team to determine the right balance and minimize side effects for optimum comfort.

YOUR DOCTOR PARTNERED WITH OUR HOSPICE TEAM

Your trusted primary care physician remains an important part of hospice team under hospice care. Rest assured that the individual who knows your health history best will be right there with you working through the interdisciplinary hospice tem to provide the most personalized plan of care for patient and family.



PHYSICAL, SPIRITUAL AND EMOTIONAL SUPPORT

Hospice strives to care for all the concerns of the patient and their loved ones. The interdisciplinary team includes your physician, clergy, nurses, hospice aides, social workers, and volunteers who together care for the patient and family physically, emotionally and spiritually. Physical support manages the patient's pain and symptoms with medications, medical supplies and equipment. Emotional support helps patient and family sort through feelings about the illness or diagnosis, death and last wishes. Spiritual support involves clergy who meet the patients religions needs and end -of-life questions. Bereavement support is provided to loved ones dealing with grief and loss for at least 13 months.

FINANCIAL BENEFIT

The Medicare Hospice Benefit, Medicade Hospice Benefit and most private insures pay for costs of hospice care related to the life-limiting illness. The Medicare benefit covers virtually all aspects of hospice care with little out-of-pocket expense to the patient or family.

LICENSED AND ACCREDITED

Quality care is our focus; our hospice agency is licensed by State Regulators and we are working to obtain National Accretitation.