

Zibby Miles

Production Manager/Production Coordinator/Patient Coordinator

January 23, 2010

Dear Dr. Ayoub,

I just wanted to take this opportunity to thank you for all of the help and care you have given me.

I have never met a doctor (medical or dental) that I trust as much as you. The amount of caring you and your staff show patients is amazing. And I cannot stand going to the dentist. I have a very real fear of dentists until I met you.

From the day I walked in the door, you showed me what a dental office should be. Never have I met a doctor who cares more for his patients' well-being than money and never have I met a dentist who held my hand when I was in a lot of pain, telling me it was going to be OK. After working my entire life, I have found that the boss dictates how an office is run and the mood of the staff. It is obvious to me that, because of you, your office is a happy, efficient, comfortable place for your patients to come and get well. You are truly a wonderful, compassionate healer and a credit to your profession.

The staff who deserve recognition are as follows:

Julie, for helping me navigate the ways of dental insurance and financial assistance for dental work. And for assisting me with payment plans.

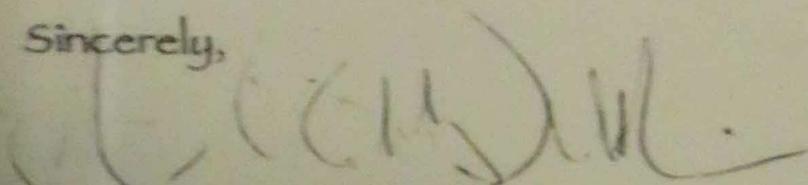
Marcella, who is sweet and caring and makes me comfortable in the office. She goes the extra mile.

Also, thanks to Jessica, Ashley, Karen and all the rest of the staff for their caring and friendliness. I hope I haven't forgotten anybody.

So if you show this to any prospective patients (and I hope you do), I have this to say to them. You will NOT find a better dentist than Dr. Ayoub and you will not regret your decision to see him!

Thank you again and if there is any way I can help you, please let me know.

Sincerely,



Elizabeth (Zibby) Miles