

Art & Technology Dental Studio
Financial Policy and A/R Protocols
October 2021

Financial Policy

TERMS: All accounts are payable within 30 days of statement date. A late charge of 2% will be applied on balances not paid in 30 days. The customer will be responsible for over-due collection costs.

COD Status: Over-90 balances will automatically trigger COD status on the entire account. Case delivery request may take up to 48 hours depending on work volume and scheduling. *COD charges on each case requested will be 3 times cost (Ex: \$100 case will require a \$300 COD fee + late charge with \$100 credited to the requested case and \$200 applied to oldest balance.)*

Credit Limits: *Each account will be assigned a 60-day credit limit based on past history. Accounts over this limit will revert to COD status.*

REMAKE POLICY: All remakes requests must be accompanied by the return of the original appliance/product.

Rebate: Current balances paid in full within 10 days of statement date, *will qualify for a 5% credit rebate (minus credit card fees) applied toward future work. Not available with any other offer.*