



Tri-Area Community Health

**You have the right to receive a
“Good Faith Estimate”
explaining how much your care will cost.**

Under the law, health care providers need to give **patients who don't have insurance** an estimate of the bill for items and services upon request.

- **A Good Faith Estimate will be provided within three business days of the request.**** You can also ask for a Good Faith Estimate before you schedule an appointment. You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. This includes related costs like in-house lab tests and medications administered at the time of the visit.
- The Good Faith Estimate includes costs for all services we provide – medical and behavioral health.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.

**To request a Good Faith Estimate, ask to speak to the
Insurance Specialist at your center.**

**We are not required to provide a written estimate for services on the day you receive them or for services provided within one business day. For questions or more information about your right to a Good Faith Estimate, visit www.cms.gov/nosurprises or call (800) 985-3059 or Virginia State Corporation Commission Bureau of Insurance at <https://scc.virginia.gov/pages/Balance-Billing-Protection> or calling (804) 371-9741 for more information about your rights under Virginia state laws.