



COMPLETE CARE SOLUTION

BY CORPORATE HEALTH AND WELLNESS

For More Information, Contact: Info@BalancedWellnessKY.com 502-716-7773 www.BalancedWellnessKY.com

In the past 20 years, we have seen an ongoing paradigm shift towards preventative-health and well-being. Meanwhile, healthcare is getting more difficult to navigate and more expensive to use. Over 95% of Americans cannot accurately define common healthcare terms like copay, coinsurance, and out-of-pocket maximum. Average wait times for physicians have soared 30% in the last 5 years.

Introducing the Complete Care Solution from Corporate Health and Wellness.

Combining white-glove concierge health advocacy, a superior solution for concierge telemedicine and a state-of-the-art Wellness Platform for preventative health, Complete Care helps your employees best use their benefits.

TELEMEDICINE + ADVOCACY + WELLNESS

Comprehensive Medical Care

- 24/7 access to ER Doctors
- ER Doctors who can handle a complete range of medical inquiries, from colds to life-threatening illness
- Physicians who stay with the case from intake to close
- Average wait time of 7 minutes
- 98% Case Resolution
- Telepsychiatry Services
- Referral to appropriate specialist
- Unnecessary ER & Urgent care visits eliminated
- Prescription Refills and Medication Monitoring
- X-rays and labs ordered directly and cost effectively

Cost Effective Solution

- Zero Claim Hits
- \$0 Copay/Consult Fees
- \$0 Set-up Fees
- True ER Physician Care w/Worker's Comp Solution

Comprehensive Benefits Advocacy

- Facility & Doctor Reviews
- Appointment Scheduling
- Appointment Reminders
- Medical Records Transfer
- Provider Comparison Reports
- Ancillary Benefit Support
- Prescription Assistance

Cost Savings

- Claims Adjudication and Resolution
- Complex Billing Questions
- Pre-Authorizations Assistance
- FSA/HSA Reimbursement
- Detailed Cost Comparison Reports
- Claims Appeal Tracking

Benefits Navigation

- Open Enrollment Support
- Plan Selection 1:1 Consultations
- 15-minute Benefit Refreshers
- Concierge, White Glove Support
- Detailed and Ongoing Service Analysis
- Dedicated Relationship Management

Comprehensive Wellness Programs

- Wellness Workshops with interactive, multi-week programs based on individual risk factors
- Team Challenges & Customized Meal Plans in context to individual goals
- Exercise Plans with instructional video & Incentive Tracking
- Monthly Newsletters
- Targeted Communication Tools
- HealthWise Knowledge base with symptom checker
- Dietitian/Trainer Communications
- Automated reminders
- Personal Progress Reports (140+ ad-hoc reports)
- NCQA Certified PHA with health data integration

Device Connectivity

- Full Mobile Application
- Integrates with most third party wearable devices (Fitbit, Garmin, etc.)



"WOW. The representative I talked to was extremely helpful and replied to all of my questions and requests very quickly. He provided detailed information, even on things I didn't think to ask about. Both he and the service went above and beyond my expectations of what the Complete Care Solution could do for me. THANK YOU!"