

Billing and Payment

Laboratory testing is an important part of your treatment plan. The cost of laboratory testing is not included in the price for the visit with your doctor.

We understand some patients may have circumstances that cause financial strain. Please call 844-218-3097 with any questions or would like to discuss payment options.

If You Have Insurance:

- Please be sure we have your accurate and current insurance information. We will bill to your health insurance company for your laboratory testing.
- For COVID-19 PCR testing the amount billed to your insurance will be \$125.00 and COVID-19 antibody testing will be \$52.66 for services provided after 8.1.2020.
- You may receive an **Explanation of Benefits (EOB)** from your insurance company. The EOB is NOT a bill. It is only an estimate of your financial responsibility. An EOB sometimes indicates a balance different from the final bill.
- If your insurance company requires a balance, you will receive an invoice from AIT. You should expect to receive the invoice within 30 to 60 days after your visit. *Most insurance plans cover COVID 19 testing with no cost share to patients during the COVID-19 Public Health Emergency*.

If You Do Not Have Insurance:

- You will receive an invoice from AIT for the laboratory services 30 to 60 days after your visit.
- At this time, uninsured patients will not receive a bill for COVID 19 testing from AIT Labs
- Please call us AIT Labs at 844-218-3097 and we will be happy to assist.

Online Bill Pay:

- HealthTrackRx offers patients the convenience of onlinebillpayatwww.healthtrackrx.com.
- Log in using the Account Number and Access Code from your AIT statement.
- Pay online, view your account history or update a mailing address or insurance information.
- Multiple forms of payment are accepted.

IF YOU HAVE QUESTIONS OR CONCERNS ABOUT YOUR BILL PLEASE CALL 844-218-3097 OR EMAIL patientinquiries@healthtrackrx.com

PLEASE DO NOT CALL YOUR HEALTHCARE PROVIDER FOR LABORATORY BILLING QUESTIONS.

Frequent Questions

Why Am I Being Tested?

Your care is important to your healthcare provider. Our laboratory report helps them determine the best treatment for you.

What Insurance Do You Accept?

We accept and bill all insurances. In most cases, we receive payment directly from your insurance company.

What Do I Do If I Am Unable To Pay My Bill?

Call us at 844-218-3097. We have many options available and will work with you to resolve any issue.

I received a check from my insurance company. What should I do with the check? Some insurance companies pay the patient directly for laboratory services. If you have received a check for our services, please:

- 1.** Endorse the check:
Pay to the order of AIT
Your Signature
For Deposit Only
- 2.** Mail the check and a copy of your Explanation of Benefits (EOB) to:
AIT
Laboratories
PO Box 638733 Cincinnati, OH 45263

If you received a check, but have already cashed or deposited it, you may also pay this balance using a credit card or by mailing a personal check.

LEARN MORE



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