



## General Agreement

**GENERAL RESPONSIBILITY AND LIABILITY NOTICE:** In consideration of the acceptance of this registration, and the holding of classes, workshops, lessons or any other interaction between client, clients dog and trainer, I agree to hold and all trainers, independent contractors, employees, assistants, or apprentices, the premises upon which the classes, workshops, lessons or other interactions are to be held, harmless from any claim for loss or injury, both direct and indirect, to any person or thing by any act of any dog or any person while in or upon any premises or grounds or near any entrance thereto. I hereby waive any and all claims or actions that I or my representatives may have, from any and all personal injury to myself, my dog, children, or harm to property or persons caused directly or indirectly through actions or inaction of self or others, by acts that might occur in dog activities, any other format of dog activities or secondary dog activities without trainer present or engaged. I personally assume ALL responsibility and liability for any such claim. I further agree to hold the aforementioned parties harmless from any claim of loss of any dog. I assume the sole responsibility for and agree to indemnify and hold harmless the aforementioned parties from any and all loss and expenses, including legal fees, by reason of the liability imposed by law upon any of the aforementioned parties for damage and expenses.

**DEPOSIT, PAYMENTS, RESCHEDULES, CONTRACT TERMINATION** All deposits and all payments are NON-REFUNDABLE. All sessions must be used within 5 (five) months of purchase date. 24-hour notice is required to reschedule a session. Failure to do so will result in cancellation of the session without refund. If I am late for a lesson, I understand that tardiness results in missed lesson time and will not be made up. If I am late to a group class, I understand that tardiness results in missed lesson time and will not be made up. All fees are nonrefundable. The trainer reserves the right to terminate the training program at any time due to lack of cooperation from the client. Refunds will not be given if the client decides to rehome, owner surrender or euthanize their dog in training.

**POTENTIAL RISKS** I am aware that there are inherent risks and hazards involved in activities with and around dogs and in the general public; and I and any person participating on my behalf, voluntarily participate in these activities with knowledge of potential dangers. I am aware that any dogs, regardless of training, handling, or

environmental circumstances, are capable of biting and expressly acknowledge the risk therein. I agree that no individual under the age of 18 will handle a dog.

**INJURIES** I agree to assume all responsibility for any injuries towards my dog or other dogs in the area that may transpire as a result of my negligence and failure to follow the instructor's or trainer's guidance on training methods or training tools. I agree to assume all responsibility for any injuries to other people or dogs caused by my dog that may transpire as a result of training by myself or United K9 Academy.

**PROPERTY DAMAGE** I agree to assume all responsibility for any property damage caused by my dog to United K9 Academy during training.

**CURRENT VACCINATIONS** I also acknowledge that the dog I am currently handling or sending to United K9 Academy for training is up-to-date on all vaccinations and free of parasites to include fleas and ticks.

**BEHAVIOR REHABILITATION TRAINING** Behavior rehabilitation training does not guarantee results. Your dog's individual behavior problems may or may not be solvable through training. United K9 Academy is experienced in behavior rehabilitation training and will do everything possible to help your dog; however, results depend on several factors that are out of our control such as the length of time your dog has had the issue(s), the home environment, the consistency of training and the amount of exercise he/she receives. United K9 Academy does NOT guarantee results when it comes to behavior rehabilitation training, such as aggressive or fearful dogs. Behavior rehabilitation includes aggression, fear and all other related and unrelated behaviors.

**SERVICE DOG TRAINING** Service dog training does not guarantee results. Without first meeting and evaluating the dog, it is hard to say if the dog is capable of performing the commands. United K9 Academy does not guarantee results for service dog training. While United K9 Academy does provide the experience and training to set your dog up for success, United K9 Academy does not guarantee that the dog is capable of performing the task(s) requested.

**BOARD & TRAIN PROGRAM** Board and train programs do not guarantee results. In the basic foundations program, dogs will be taught sit, down, stay, heel, come when called and place commands. They will be socialized and exposed to training in new environments. They will be taught home manners such as no jumping, no mouthing, not chewing; however, these results are not guaranteed. Continued training is a must even after board and train program is completed. The board and train programs do not guarantee results. Training offered includes off leash training, service dog

training, tricks training and behavior modification training. Individual dogs will bring about different results. The age, maturity, breed and previous amount of training will dictate the progress your dog will make in the board and train program. One go-home lesson is included with each board and train. This lesson is 2-3 hours long and is completed with the owner present. Board and train does not cover pick up or drop off costs.

**FOLLOW UP LESSONS FOR BOARD AND TRAIN PROGRAM** Follow-up private lessons for Board and Train program training are provided here at United K9 Academy. Lessons are given in the event that the owner has maintained training and the dog needs a simple reminder to continue a certain behavior. Private lessons do NOT address any additional training that was not guaranteed in the board and train program. If the owner requests that the follow-up lesson be done in home, owner agrees to pay a per-mile travel fee. If United K9 Academy deems that the reason for the dog's disobedience is due to lack of maintenance training by the owner, the follow-up lesson will not be free of charge. A private lesson fee will be assessed prior to the lesson. It is the owner's responsibility to continue reinforcing good behavior and training in order to ensure the dog's learned behaviors continue post-professional training.

**TRAINING MAINTENANCE AFTER COMPLETION OF LESSONS** I agree to assume responsibility for maintaining my dog's training after professional training is complete. If United K9 Academy deems that maintenance training has not been performed, or the dog has not been worked after bringing dog home from training, the Satisfaction Guaranteed contract is null and void. I also understand that there is no money back guarantee on training. I understand that different dogs will yield different results after training. A good faith effort will be made to ensure each dog receives adequate training and that each owner is educated on the dog's training to ensure harmonious relationship after training is complete. United K9 Academy is responsible only for the aforementioned training outlined above. Additional training not outlined in this original will incur additional training fees.

**TRAVEL** I agree to allow United K9 Academy to travel by vehicle or Heated/AC K9 trailer anywhere necessary with my dog for training purposes, pick up or drop off arrangements. I will not hold United K9 Academy at fault for any injury to my pet in the event of an accident caused through transportation in a vehicle.

**TRAVEL RATE CHARGED** All travel is charged at a rate of \$0.57/mile, round-trip if more than 15 miles away

**TRAINER CERTIFICATION AND SATISFACTION GUARANTEED** The trainer(s) is fully certified in obedience training, behavior modification, therapy dog work, service

dog work, agility, search and rescue, electronic collar training, puppy imprinting and more. All training is performed to the utmost of the trainer's ability and meets all national standards for quality and results. Your satisfaction is guaranteed; however, training results with your particular dog are not guaranteed. Simply put, dogs are not robots. United K9 Academy gives you the tools and knowledge necessary to perform training on dogs of all breeds, all ages and all sizes. United K9 Academy does not guarantee your dog will learn more than the basic commands listed in the product package description. Individual results may vary. United K9 Academy guarantees we will provide a high level of professionalism, competence and dedication to your dog's training. The rest is up to you!

**VETERINARY RELEASE** United K9 Academy does its best to ensure your dog is cared for and protected while under our care. United K9 Academy is not responsible for any emergencies or medical mishaps results of training, boarding or other events while in the care of United K9 Academy. In the event of a medical emergency, United K9 Academy will make every effort to contact the owner. However, if no contact can be made United K9 Academy requests permission to take your dog to the nearest veterinary clinic to perform any necessary care. In the event of a medical or other emergency, I give permission for United K9 Academy to take my dog to the nearest available or emergency veterinary clinic. I agree to pay all costs related to care.

**PHOTO AND VIDEO RELEASE** I hereby give my consent and permission to United K9 Academy and any affiliate of United K9 Academy, and any officer, employee, independent contractor, agent or other person acting on behalf of or under the authority of United K9 Academy to take photographs, electronic images and other recordings of my dog and/or me, including those which may be personally identifiable. I hereby authorize United K9 Academy and each United K9 Academy affiliate, including contractors working on behalf of United K9 Academy and their affiliates, to touch-up, change, alter or modify in any manner any photograph, electronic image or other recording, including changes which alter the appearance of my dog, any person included in the photograph or any object therein. The foregoing includes, but is not limited to, (i) publication on the internet through websites and social medial accounts controlled by United K9 Academy, any affiliate or any other person, (ii) publication using television and radio broadcasts, CD's, DVD's and other electronic and/or digital media, (iii) publication in print, including specifically but without limitation, articles and advertisements appearing in newspapers, magazines, telephone directories, brochures and fliers, and (iv) publication through visual means as part of in-person presentations. I hereby waive and relinquish any right to receive compensation, financial or in any other form, for the use of these photographs, electronic images and other recordings, other than the consideration (if any) received by me prior to the execution hereof. I hereby release and agree to indemnify, defend and hold harmless, United K9 Academy, their affiliates and their respective officers, directors, agents, attorneys, employees and contractors, from a liability arising out of or related to the use of the photographs, electronic images and other recordings. I agree to give credit on every image published to any medium including, but not limited to, social media and understand the images are copyright and property of United K9 Academy.

I \_\_\_\_\_, as the legal owner of \_\_\_\_\_, have carefully read, fully

understand and agree to all terms and conditions found within the General Agreement and the Photo/Video

Release, and do hereby waive and release United K9 Academy and its affiliates, from any and all liabilities of any

nature that may arise from this joint endeavor. This includes any injury, death, sickness, or damage to pets and

humans during and after my session. I also agree to indemnify and hold harmless United K9 Academy and its

affiliates from any and all claims due to damage my pet may cause to any family members, properties, or third

parties during or after these sessions.

Client's printed name: \_\_\_\_\_ Date: \_\_\_\_\_

Client's signed name: \_\_\_\_\_ Date: \_\_\_\_\_