

Checking the Nozzles Using the Product Control Panel

You can check the print head nozzles using the control panel on your printer.

1. Make sure there are no errors on the LCD screen and the output tray is extended.
2. Load a few sheets of plain paper in the printer.
3. Press the  home button, if necessary.
4. Select **Maintenance** and press the **OK** button.

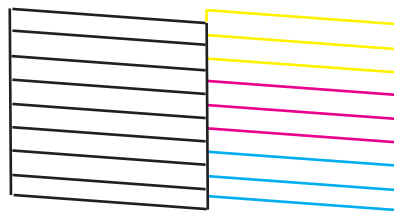


5. Press the **OK** button to select **Nozzle Check**.

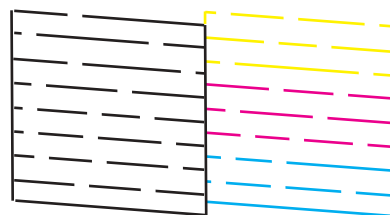


6. Press the  start button to print. The nozzle check pattern is printed.
7. Check the printed pattern to see if there are gaps in the lines.

Print head is clean



Print head needs cleaning



8. Do one of the following:
 - If there are no gaps, the print head is clean. Select **No** and press the **OK** button.
 - If there are gaps or the pattern is faint, select **Yes** and press the **OK** button. Follow the instructions on the screen to clean the print head.

Power Cleaning Using the Product Control Panel

You can run a Power Cleaning using the control panel on your printer and only if the Nozzle cleaning did not clear the issue.

Note: After a Power Cleaning, you must turn off the product and wait at least 12 hours before running another Power Cleaning.

1. Turn off the printer.
2. Visually check the ink levels and make sure each ink tank is at least one-third full.

Caution:

If you run a Power Cleaning when the ink levels are low, you may damage the product.

3. Press and hold the  power button and the  help button at the same time until you see the Power Cleaning screen.
4. Follow the instructions on the LCD screen to run the Power Cleaning.
5. When the Power Cleaning is finished, run a nozzle check.

If the print quality did not improve, turn off the printer and wait at least 12 hours before running another Power Cleaning.