

NUSTONE

QUARTZ

RESIDENTIAL LIFETIME LIMITED WARRANTY

Dorado Surfaces, LLC warrants to the original purchaser/owner that its product NUSTONE QUARTZ shall be free from manufacturing defects in material under normal use and service. Dorado Surfaces, LLC, at its discretion, will repair or replace product failures only due to manufacturing defects.

This Lifetime Limited Warranty is available only to the original owner(s) of the residence in which NUSTONE QUARTZ has been originally installed. The Lifetime Limited Warranty is non-transferrable and applies to the NUSTONE QUARTZ product only, for interior, residential applications. This warranty is void unless the product has been paid for in full, and the product must be registered on or before 30 days of installation.

Under this Lifetime Limited Warranty, the customer must provide an original receipt or proof of purchase showing that the product was paid in full, and that you are the original purchaser. Dorado Surfaces, LLC authorized agents must be permitted sufficient time and opportunity to inspect the product(s), evaluate, and respond to any claim(s). All decisions regarding the existence of manufacturing defects or affecting this warranty shall be made by Dorado Soapstone and shall be final and binding upon all parties.

The professional fabricator/installer is responsible to inspect the NUSTONE QUARTZ material before fabrication and installation. It is also the end user's responsibility to inspect the finished product before permanent installation. All parties must agree to comply with the terms and conditions outlined in this Lifetime Limited Warranty.

Exclusions for NUSTONE QUARTZ Residential Lifetime Limited Warranty:

- *Exterior application and/or exposure to UV*
- *Flooring application*
- *Fabrication or installation error*
- *Damage or injury caused by improper use or abuse, accidents, vandalism, impact, acts of nature, job site conditions, architectural design, or structural movement*
- *Installed NUSTONE QUARTZ product that is removed from the original place of installation*
- *Seam appearance, seam performance, adhesives, caulk and/or other accessory items*
- *NUSTONE QUARTZ is composed of natural quartz, as a result, variance in color, size, shape and particulate distribution is an inherent trait expected of this product*
- *NUSTONE QUARTZ is scratch resistant, but not scratch proof. Cutting boards are highly recommended.*

- *A certain level of blemishes is an inherent trait expected of this product.*
- *NUSTONE QUARTZ is stain resistant, but not stainproof.*
- *Supplemental repair necessary to repair or replace NUSTONE QUARTZ.*
- *Exposure to extreme heat and/or thermal shock. Trivets must be used for any hot items.*
- *Normal wear such as scratches, chips, abrasions, and dullness in the finish. With proper care and maintenance, you can keep your countertops looking new for many years to come.*

NUSTONE QUARTZ makes no other guarantee, representation, or warranty (express or implied) with respect to its products, except as expressly stated herein.

No representative, dealer, employee, installer or any other person is authorized or permitted to make, modify or change this warranty with respect to the NUSTONE QUARTZ product.

To obtain service under this warranty, first contact the source from which the NUSTONE QUARTZ product was originally purchased. *In addition, Dorado Surfaces, LLC or its authorized agents must be permitted to inspect the NUSTONE QUARTZ product being claimed under this warranty, with full cooperation by the party requesting service under this warranty.*

For more information, please contact Dorado Surfaces, LLC

info@doradosurfaces.com

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