



## FINGERPRINTING INSTRUCTIONS FOR PLUMBERS

**TSBPE IdentoGO Service Code: 11J66Z**

New and renewal license/registration applicants are now required to obtain a fingerprint background check. Fingerprints are submitted electronically to the Department of Public Safety (DPS) and Federal Bureau of Investigation (FBI) through IdentoGO. The fee is **\$39.05** and is collected by IdentoGO. This fee is *in addition to* your initial license or renewal fees. Cash and personal checks are not accepted.

### To Register Online:

1. Visit [THIS LINK](https://uenroll.identogo.com/workflows/11J66Z) to go to the TSBPE registration page on the IdentoGo website:  
[uenroll.identogo.com/workflows/11J66Z](https://uenroll.identogo.com/workflows/11J66Z)
2. Click “Schedule or Manage Appointment” and complete all required fields on the pages that follow.
3. When asked for an Authorization code, mark “No.”
4. Do not request a hard card, as it will not be accepted by the TSBPE.
5. Make sure to bring valid identification with you to the appointment.

### To Register by Phone:

1. Call 1-888-467-2080. Use service code **11J66Z**. You **MUST** use this code. If you use the wrong code, you will not be refunded if you send your information to another agency.
2. When asked for an Authorization code, answer “No.”
3. Do not request a hard card, as it will not be accepted by the TSBPE.
4. Make sure to bring valid identification with you to the appointment.

Once completed, the background check will be sent electronically to the TSBPE, but please keep your receipt for your records. **If 45 days have passed and your fingerprint status has not been updated on the [Public License Search](#), please send your IdentoGO receipt along with your name, license and telephone numbers to [fingerprints@tsbpe.texas.gov](mailto:fingerprints@tsbpe.texas.gov).** Fingerprint background checks for any other license or agency are not accepted as fingerprint data is not shared between State Agencies. This service is NOT available at the TSBPE.



**TEXAS STATE BOARD OF  
PLUMBING EXAMINERS**

**TSBPE**  *Protecting the health and safety of Texans since 1947*