



## The Modern Solution for Native ITIL on Salesforce®

### GRC

Organizations committed to building a resilient, secure, and compliant enterprise can rely on Cadaly's Service Management® for a comprehensive approach to managing governance, risk, and compliance. Our purpose-built GRC solution was designed with industry standards like NIST, MITRE ATT&CK, and leading frameworks, leveraging the Salesforce platform to provide seamless configuration, real-time visibility, and adaptability without the complexity of disparate systems. Our integrated approach connects threat intelligence, vulnerability management, control frameworks, and compliance monitoring into a unified experience that reduces risk and demonstrates diligence to stakeholders. Cadaly's GRC runs standalone or integrated with Cadaly's Service Management's ITSM, ITAM, and ITOM capabilities.

#### RISK MANAGEMENT

*Automated risk identification, scoring, and mitigation tracking with real-time dashboards*

Define enterprise risk appetite and tolerance levels across business units. Monitor risk exposure in real-time with automated scoring and heat maps to prioritize mitigation efforts.

#### COMPLIANCE

*Continuous compliance tracking across multiple frameworks (SOX, NIST, ISO, etc.)*

Track compliance status across multiple regulatory frameworks simultaneously. Generate audit-ready evidence and maintain continuous compliance posture with monitoring and alerting.

#### THREATS & VULNERABILITIES

*Integration with MITRE ATT&CK and real-time threat feeds. Link Threats and Vulnerabilities throughout GRC.*

Integrate real-time threat feeds with MITRE ATT&CK mapping for proactive defense. Prioritize vulnerability remediation based on active threat landscape and business impact.

#### POLICIES AND CONTROLS

*Centralized policy lifecycle management with comprehensive control framework mapping*

Establish centralized policy governance with version control and approval workflows. Test control effectiveness and maintain evidence of due diligence for stakeholders and leadership.

#### EXCEPTION MANAGEMENT

*Workflows for security incidents and compliance exceptions with escalations and approvals*

Streamline security incident response with workflows and escalation procedures. Track compliance exceptions with approval chains and remediation timelines for audit transparency.

#### REPORTING & ANALYTICS

*Customizable and extendable executive dashboards, regulatory reports, and trend analysis*

Deliver executive-level risk dashboards and regulatory reports on-demand. Analyze trends across risk, compliance, and security metrics to drive strategic decision-making.

## We Help Companies Engage More Efficiently, From the Inside Out



Modern, fast and easy-to-configure solution running entirely in your Salesforce org reduces Total Cost of Ownership.



Comprehensive approach to NIST and industry framework Best Practices reduces risk for stakeholders and leadership.



Consistent and standard pricing keeps operating costs lower, manageable and predictable.

# CADALYS

[info@cadalys.com](mailto:info@cadalys.com)