



Senior Leadership Human Performance Integration

Overview: This 4-hour initial familiarization session covers human & organizational performance, human error basics, and integration of the concepts from a Senior Leader Perspective which allows leaders to begin using some of the tools and concepts immediately

Objectives:

- Improve the understanding of the Leadership Team regarding Human & Organizational Performance science and application
- Understand the systemic approach to error reduction related to safety, quality, effectiveness, efficiency, and productivity
- Understand the science of errors and how to prevent, mitigate or reduce their probability
- Understand the mental models that increase error potential and vulnerabilities and how to deal with them
- Understand the 3Ts (Traps, Triggers, and Tools) and how they impact errors
- Understand the ties and differences between Human Error Reduction strategies and other Safety/Productivity improvement strategies
- Understand what a typical deployment and integration of the concepts looks like
- Be able to use the concepts when they walk out of the session to see and prevent errors differently

Duration & Delivery Format: 4 Hours – Classroom