



Complete this form and send it along with your phone / device. Once we receive your phone, we will contact you with an estimate. After the repair is authorized and paid for we will complete the repair and send your phone / device back to you right away.

Instructions:

1. Print out and completely fill out all information on this form
2. If your phone / device has a lock code, either include it or remove it.
3. Please ship your phone / device via a trackable shipping service like USPS Priority mail, UPS, FedEx, etc. and purchase insurance for the package.
4. Keep a copy of this form and a record of the tracking # given to you by the shipper.
5. Once Wireless Junkies has received and evaluated your phone / device issue, you will be contacted with an estimate. No repairs will be completed without your prior authorization and payment. We accept credit card and PayPal. Customer is responsible for all return shipping charges incurred. There is a \$25 diagnostic fee, if the device is repairable and the customer decides to go ahead with the repair, the \$25 will apply towards the repair cost.

Please fill out all the information below:

Customer Name: _____

Customer Email: _____

Customer Address: _____

City, State, Zip: _____

Customer Contact #: _____ Phone Lock Code: _____

Alternate Contact #: _____

Phone / Device Model: _____ Service Provider: _____

Please describe the problems you 're having with your phone / device:

Mail To:
Wireless Junkies, 4409 Southern Business Park Dr. White Plains, MD 20695