Part 1: Good or Bad?

| Read e | each situation below and circle G for Good Phone Etiquette or B for Bad Phone Etiquette. |
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| G/B | You answer a phone call by saying, "Hello, this is [your name]. How can I help you?" |
| G/B | You text your friend while sitting at the dinner table with your family. |
| G/B | Your phone rings loudly in the middle of a movie, and you answer it. |
| G/B | Your best friend calls you, and you let it go to voicemail because you are in class. |
| G/B | You see someone leave their phone on a bench, and you try to find its owner. |
| G/B | You have headphones in, and someone is talking to you, but you ignore them. |
| G/B | You step outside of a quiet waiting room to answer a phone call. |
| G/B | You take a silly selfie while walking down the sidewalk without looking where you're |
| going! | |
| Part 2: Finish the Sentence | |
| Complete each sentence to show what you know about good phone manners! | |
| 1. | When I answer the phone, I should say: "" |
| 2. | If I'm talking to someone in person, I should before checking my phone. |
| 3. | It's NOT polite to use my phone when I am at |
| 4. | If I get a call during a class or a meeting, I should |

5. When I send a text, I should make sure it is _____ and ____.

Part 3: What's the Best Choice?

Choose the best answer for each question below!

- 1. You are at the grocery store with your mom, and you get a text from a friend. What should you do?
 - a) Ignore your mom and text back right away.
 - b) Wait until your mom is done talking to you before checking your phone.
 - c) Call your friend and have a long chat about your favorite video game.
- 2. Your friend is telling you a funny story, but your phone buzzes. What do you do?
 - a) Look at your phone while saying, "I'm still listening!"
 - b) Ignore your phone and listen to your friend.
 - c) Stop your friend mid-sentence and say, "Wait! I need to check this!"
- 3. You are in a library, and your phone starts ringing loudly. What's the best action to take?
 - a) Answer it and start talking.
 - b) Turn the volume down and leave the room to answer.
 - c) Ignore the call but let your phone keep ringing.

ANSWER KEY:

Part 1: Good or Bad?

Circle **G** for Good Phone Etiquette or **B** for Bad Phone Etiquette.

- G You answer a phone call by saying, "Hello, this is [your name]. How can I help you?"
- **X** B You text your friend while sitting at the dinner table with your family.
- **B** Your phone rings loudly in the middle of a movie, and you answer it.
- G Your best friend calls you, and you let it go to voicemail because you are in class.
- **G** You see someone leave their phone on a bench, and you try to find its owner.
- **X** B You have headphones in, and someone is talking to you, but you ignore them.
- ✓ G You step outside of a quiet waiting room to answer a phone call.
- **B** You take a silly selfie while walking down the sidewalk without looking where you're going!

Part 2: Finish the Sentence

(Possible Answers, may vary slightly)

 When I answer the phone, I should say: "Hello, this is [your name]. How can I help you?"

- 2. If I'm talking to someone in person, I should wait until they are finished speaking before checking my phone.
- 3. It's **NOT** polite to use my phone when I am at **the dinner table, Theater, library, class, or a meeting**.
- 4. If I get a call during a class or a meeting, I should **put my phone on silent and wait to check it later**.
- 5. When I send a text, I should make sure it is **polite** and **clear**.

Part 3: What's the Best Choice?

- 1. You are at the grocery store with your mom, and you get a text from a friend. What should you do?
 - **☑** b) Wait until your mom is done talking to you before checking your phone.
- 2. Your friend is telling you a funny story, but your phone buzzes. What do you do?
 - b) Ignore your phone and listen to your friend.
- 3. You are in a library, and your phone starts ringing loudly. What's the best action to take?
 - **b**) Turn the volume down and leave the room to answer.